



Gozo Golf Electric Auto-Following Caddy Warranty

1. Limited Warranty

Gozo Golf (“Company”) warrants that the Gozo Golf Electric Auto-Following Caddy (“Product”) will be free from defects in materials and workmanship under normal use for a period of **24 months** from the date of purchase (“Warranty Period”).

2. What is Covered

This warranty covers defects in material or workmanship for:

- Electrical components, including motor and battery system.
- Pushcart frame, structural components, and remote controls.
- Factory-installed electronics and control systems.

3. What is Not Covered

This warranty does **not** cover:

- Normal wear and tear (tires, grips, cosmetic scratches,)
- Damage caused by misuse, abuse, neglect, or improper operation
- Unauthorized modifications or repairs performed by non-authorized people or companies
- Damage from accidents, water submersion, or extreme weather conditions.
- Shipping or transportation costs if warranty claim found to not be covered within the warranty period.

4. Warranty Claims

To make a warranty claim, the purchaser must:

1. Provide proof of purchase (receipt or invoice).
2. Contact Gozo Golf Customer Service at **info@gozogolf.com** within the Warranty Period.

1329 Matheson Boulevard East,
Mississauga, ON Canada
254 Melrose Landing Blvd, Hawthorne, FL
32640, USA

Phone: 1-(437) 326-4696
Email: info@gozogolf.com



3. Follow instructions to return the product or the defective component in original packaging if provided. If returning a battery it must be packaged with protection, in events where you do not have original packaging, we would be happy to ship a box for the return at the customer's expense.

5. Remedies

If the Product is found to be defective and covered under this warranty, Gozo Golf will, at its discretion:

- Repair the defective part at no cost
- Or
- Replace the defective part or Product with a new or refurbished equivalent

6. Limitation of Liability

Gozo Golf shall not be liable for any incidental, indirect, or consequential damages arising from the use or inability to use the Product. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

7. Warranty Transferability

This warranty is valid only for the original purchaser and is non-transferable.

8. How to Contact Us

For warranty service, questions, or support:

Email: support@gozogolf.com

Phone: 437-326-4696

Address: 1329 Matheson Boulevard East, Mississauga ON, L4W 1R1, Canada